

FOCUS FORWARD

IMPROVING YOUR ENERGY SERVICE

*****AUTO**SCH 5-DIGIT 61373
39201 115102-1 083016
VILLAGE OF NORTH UTICA
OR CURRENT OCCUPANT
PO BOX 188
UTICA, IL 61373-0188



ACCOUNT ENDING IN 11073

Important Upgrades Coming to Your Area to Improve Your Energy Service

Over the next several months, work crews will be in your community making improvements. Additionally, we will be upgrading the electric meter at your property.

In time, the upgrades we're making now will provide more programs, pricing options and energy efficiency tools to help you better understand how you're spending money on energy – and how you could spend less. These upgrades will help detect outages sooner and restore service more promptly.

Here's what you can expect as we upgrade the meter:

- Ameren Illinois or Smart Grid Solutions, our installation contractor, will make meter upgrades normally Monday-Friday, during regular business hours. Installers will have Ameren ID badges.
- Installers will knock on your door to let you know they are on site. The upgrade will only take about 10 to 15 minutes.
- There will be a brief interruption in your electric service.
- You don't need to be present as long as installers have clear and safe access to the meter. If you're not present, a door hanger will be left to let you know if the upgrade was completed.

What's next?

Look for a reminder postcard about two to three weeks before we start upgrading meters in your neighborhood.

For information about the upgrades and improvements that we are making, please visit our website at AmerenIllinois.com/focus or call us at 1.800.755.5000.

Sincerely,

Ron Pate
Sr. VP, Operations and Technical Services

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