

- Illinois Valley Waste Services - <http://www.illinoisvalleywasteservices.com> -**Collection**Posted By [john](#) On June 10, 2011 @ 9:37 pm In | [Comments Disabled](#)**FREQUENTLY ASKED QUESTIONS--COLLECTION**

These are some of the most common COLLECTION questions we're asked. If you do not find the answer to your question here, please contact our office and we will be happy to assist you in any way we can.

[FAQS - The Basics](#) ^[4][--> Collection](#) ^[5][Recycling](#) ^[6][Yard Waste](#) ^[7][Hazardous Waste](#) ^[8][Fuel Surcharge](#) ^[9][Electronic Waste](#) ^[10]**QUESTIONS ? 866-875-2293** ^[11] [Email This Page](#) ^[11]**Q: What time should I have my garbage at the curbside for collection?**

A: Please have all materials curbside and ready for collection by 6am on your collection day.

Q: How should I place my garbage at the curb?A: All garbage must be contained in a garbage can, or a sealed bag. Garbage cans should not exceed 40 gallons in size and may not weigh more than 50 lbs. when full. Loose materials will not be collected. All cans should be placed within 4 feet of your curb, and should not be placed near any stationary objects such as mailboxes, trees, etc. For specific information about your community please [Click here](#) or contact our office for more information.**Q: How much garbage can I put out?**A: Please refer to the "[Residential](#)" ^[11] section of our website for information specific to your community.**Q: What if I have more garbage than allowed?**

A: Contact our office prior to your collection day and we will arrange a special collection of your extra material.

Q: What is not acceptable to place in my garbage?A: We are unable to accept the following materials: paint, solvents, tires, automobile batteries, dirt, sod, rocks, broken cement, tree branches, stumps, pressurized containers such as propane, pesticides, used motor oil, gasoline, kerosene, herbicides, explosives, fireworks, or medical wastes. The Illinois EPA prohibits the mixing of grass clippings and other yard waste with your garbage. For specific information about your community please [click here](#) ^[2] or [contact](#) ^[3] our office for more information.Article printed from Illinois Valley Waste Services: <http://www.illinoisvalleywasteservices.com>URL to article: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/collection/>

URLs in this post:

[1] Residential: <http://www.illinoisvalleywasteservices.com/residential/>[2] click here: <http://www.illinoisvalleywasteservices.com/residential/local-services-and-information/>[3] contact: <http://www.illinoisvalleywasteservices.com/contact-us/>[4] **FAQS - The Basics** : <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/>[5] **--> Collection**: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/collection/>[6] **Recycling**: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/recycling/>[7] **Yard Waste**: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/yard-waste/>[8] **Hazardous Waste**: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/hazardous-waste/>[9] **Fuel Surcharge**: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/fuel-surcharge/>[10] **Electronic Waste**: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/electronic-waste/>[11] Image: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/collection/emailpage/>[12] Learn more: <http://www.rockriverdisposal.com/Residential/RRD.aspx>[13] Learn more: <http://www.rockriverdisposal.com/Comm-Ind/RRD-Index.aspx>

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- Illinois Valley Waste Services - <http://www.illinoisvalleywasteservices.com> -**Yard Waste**Posted By [john](#) On June 10, 2011 @ 10:27 pm In | [Comments Disabled](#)**FREQUENTLY ASKED QUESTIONS—YARD WASTE**[FAQS – The Basics](#) ^[3]
[Collection](#) ^[4][Recycling](#) ^[5][-> Yard Waste](#) ^[6][Hazardous Waste](#) ^[7][Fuel Surcharge](#) ^[8][Electronic Waste](#) ^[9]**QUESTIONS? 866-875-2293** ^[10] [Email This Page](#) ^[10]

These are some of the most common *YARD WASTE* questions we're asked. If you do not find the answer to your question here, please contact our office and we will be happy to assist you in any way we can.

Q: Do you collect grass clippings, leaves and other yard waste?

A: Yes. For specific information about *your* community please [Click here](#) ^[1] or [contact](#) ^[2] our office for more information.

Q: When does yard waste collection begin and end?

A: Collection begins April 7th of each year and runs through the end of November. Some areas may vary slightly from this schedule. For specific information about *your* community please [Click here](#) ^[1] or [contact](#) ^[2] our office for more information.

Q: What is an acceptable container for yard waste?

A: Biodegradable brown paper bags are the preferred container for yard waste. These are available for purchase at local grocery/hardware stores. You may also use a 32 gallon garbage can, but this can must be clearly marked with a large "X" visible from all sides.

Q: Do you take branches?

A: Yes, we accept branches and sticks no larger than 4" in diameter. Branches should be no longer than 3' in length and tied with twine in bundles weighing no more than 25 lbs.

Q: Can I place dirt and sod in my yard waste container?

A: No. The compost site will not accept this material.

Q: Do you collect leaves?

A: Leaves are acceptable yard waste material and should be placed in bags or containers marked with an "X". Some municipalities have special leaf vacuuming programs in the fall. To determine if your City participates in these programs please [click here](#) ^[1] or [contact](#) ^[2] our office for more information.

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URL to article: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/yard-waste/>

URLs in this post:

[1] Click here: <http://www.illinoisvalleywasteservices.com/residential/local-services-and-information/>

[2] contact: <http://www.illinoisvalleywasteservices.com/contact-us/>

[3] FAQS – The Basics : <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/>

[4] Collection: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/collection/>

[5] Recycling: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/recycling/>

[6] -> Yard Waste: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/yard-waste/>

[7] Hazardous Waste: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/hazardous-waste/>

[8] Fuel Surcharge: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/fuel-surcharge/>

[9] Electronic Waste: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/electronic-waste/>

[10] Image: <http://www.illinoisvalleywasteservices.com/frequently-asked-questions/yard-waste/emailpage/>

[11] Learn more: <http://www.rockriverdisposal.com/Residential/RRD.aspx>

[12] Learn more: <http://www.rockriverdisposal.com/Comm-Ind/RRD-Index.aspx>

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Recycling

Posted By [john](#) On June 10, 2011 @ 9:38 pm In | [Comments Disabled](#)

FREQUENTLY ASKED QUESTIONS-RECYCLING

These are some of the most common RECYCLING questions we're asked. If you do not find the answer to your question here, please contact our office and we will be happy to assist you in any way we can.

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QUESTIONS ? 866-875-2293

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Q: What materials do you accept for recycling?

A: The following items may be placed in your recycling container:

- * plastics 1-7
- * cardboard
- * writing paper
- * magazines
- * newspaper
- * junk mail
- * chipboard
- * phone books
- * aluminum, aluminum foil and tin cans
- * juice boxes, milk cartons
- * glass (brown, clear, green)
- * envelopes

Q: Do I need to separate the recycling materials by type?

A: No. All items may be commingled together in the recycling bin.

Q: When is the recycling collected?

A: Recycling is collected on the same day as your garbage.

Q: What is an acceptable container for my recyclables?

A: Please use the recycling container provided by the Company. Garbage cans are not acceptable as recycling containers.

Q: Is there any limit to how much recyclables I can place out for collection?

A: No. We will collect unlimited recyclables as long as they are properly prepared.

Q: Why is your driver throwing both my trash and my recyclables in the same truck?

A: In certain areas, we utilize trucks that have separate compartments within the truck body. Your trash and recyclables remain separated and are then delivered to the appropriate facility.

Article printed from Illinois Valley Waste Services: <http://www.illinoisvalleywasteservices.com>

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